

### **Enquiry and Feedback**

99 Speed Mart appreciates every query, feedback or suggestions from our valued customers. We are committed to ensuring we are able to promptly attend to each query received through our official communication means.

You may reach out via the following:

|             |                                                                                              |
|-------------|----------------------------------------------------------------------------------------------|
| Email       | <a href="mailto:customer_service@99speedmart.com.my">customer_service@99speedmart.com.my</a> |
| Call us     | 010 500 0099 (Monday to Saturday: 9am – 6pm)                                                 |
| WhatsApp us | 010 500 0099 (Monday to Saturday: 9am - 8pm)                                                 |

\*Please note that if we receive your enquiry outside our operating hours, including Sundays and public holidays, we will get back to you on the next working day. Thank you for your kind understanding.

### **Pertanyaan dan Maklum Balas**

99 Speed Mart menghargai setiap pertanyaan, maklum balas atau cadangan daripada pelanggan kami yang dihargai. Kami komited untuk memastikan setiap pertanyaan yang diterima melalui saluran komunikasi rasmi kami akan diberi perhatian dengan segera.

Anda boleh menghubungi kami melalui saluran berikut:

|              |                                                                                              |
|--------------|----------------------------------------------------------------------------------------------|
| Emel         | <a href="mailto:customer_service@99speedmart.com.my">customer_service@99speedmart.com.my</a> |
| Hubungi kami | 010 500 0099 (Isnin - Sabtu: 9am – 6pm)                                                      |
| WhatsApp     | 010 500 0099 (Isnin - Sabtu: 9am – 8pm)                                                      |

\*Sila ambil maklum bahawa sekiranya kami menerima pertanyaan anda di luar waktu operasi kami, termasuk pada hari Ahad dan cuti umum, kami akan memberikan maklum balas pada hari bekerja berikutnya. Terima kasih atas pemahaman dan kerjasama anda.